

To: All Staff

From: PO - Usha Pitts

Subject: Vacancy - Fraud Investigator

Opent to: All Interested Candidates/All Sources

Position: Fraud Investigator, FSN-8; FP-6

Opening date: Thursday, September 13, 2012

Closing date: Thursday, September 27, 2012

Work hours: Full-time; 40 hours/week

*Ordinarily Resident (OR): R\$ 58.946,00 p.a.

(Starting salary) (Position Grade: FSN-8)

*Not-Ordinarily Resident (NOR): US\$ 44,737.00 p.a.

(Starting salary) (Position Grade: FP-6)

The U.S. Consulate in Recife is seeking an individual for the positions of Fraud Investigator to work in the Consular Section.

Basic Function od position

Incumbent serves as the sole Locally Engaged Staff (LES) in the Fraud Prevention Unit (FPU). Under the direct supervision of the Vice Consul serving as Fraud Prevention Manager (FPM), works full-time to prevent, detect, and combat visa and passport fraud. Performs the most difficult and challenging aspects of fraud prevention and investigation. Investigates fraud cases, determines the validity of claims or documents referred to FPU, and reports on findings. Coordinates with various U.S. Government agencies, Brazilian government agencies, and other Embassies and Consulates located in Brazil. Cultivates relationships with these contacts in order to facilitate communication and cooperation, and identify and prevent fraudulent travelers.

A copy of the complete position description listing all duties and responsibilities is available in the Human Resources Office. Contact 81-3416-3061.

Qualifications required

All applicants must address each selection criterion detailed below with specific and comprehensive information supporting each item.

Education: A minimum of two years of college or university studies in business administration or in any discipline related to the liberal arts or social sciences is required.

Experience: Professional level experience in investigative work such as criminal investigations, in police or military organizations, or private organizations, or in claims investigations is required.

Language: Level IV (Fluent) in written and spoken English and Portuguese is required. *Language proficiency will be tested.*

Knowledge:

- Expert knowledge of applicable U.S. laws, regulations, Department policies and procedures, legal precedents, and court decisions as it relates to visa eligibility, citizenship matters, and fraud;
- Knowledge of pertinent Brazilian laws, regulations, and practices, as well as Brazilian demographics, fraud schemes, and immigration trends;
- Familiarity with Brazilian geography, culture, customs, economy, migration patterns, and fraud schemes;

Skills and abilities:

- Be able to work independently with minimal oversight.
- Strong interviewing techniques and the ability to gain the confidence of persons in circumstances in which these persons are inclined to be mistrustful.
- Must show imagination, resourcefulness, good judgment, and initiative in obtaining information while exercising sound judgment and tact in dealings with colleagues, applicants, contacts, and the public.
- Must independently evaluate evidence, apply complex regulations correctly, and provide technical advice to the consular officer.
- Good analytical and logic skills are critical.
- Excellent interpersonal skills and the ability to coordinate actions and maintain effective working relationships with law enforcement agencies, key Brazilian officials, and all other offices of the host government related to fraud prevention duties, as well as the ability to maintain a network of contacts to assist the FPM in facilitating liaison with interested parties on sensitive information, such as ties to corruption.
- Must be proficient in Microsoft Office products, such as Word, Excel, Outlook, and PowerPoint.
- Must have unimpeachable integrity, which is critical to the required work.
- Must produce clear, well-written drafts in English or Portuguese without assistance and/or extensive editing.
- Must collect and report accurate statistical data to the Department.

Testing may be conducted to determine qualifications.

Selection Process

When fully qualified, U. S. Citizen Eligible Family Members (USEFMs) and U.S. Veterans are given preference. Therefore, it is essential that the candidate specifically address the required qualifications above in the application.

Additional Selection Criteria

- 1. Management will consider nepotism/conflict of interest, budget, continuity and residency status in determining successful candidacy.
- 2. Current employees serving a probationary period are not eligible to apply.
- 3. Current Ordinarily Resident employees with an Overall Summary Rating of Needs Improvement or Unsatisfactory on their most recent Employee Performance Report are not eligible to apply. Please submit your most recent Employee Performance Report (EPR).
- 4. Currently employed US Citizen EFMs who hold a Family Member Appointment (FMA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment.
- 5. Currently employed NORs hired under a Personal Services Agreement (PSA) are ineligible to apply for advertised positions within the first 90 calendar days of their employment unless currently hired into a position with a When Actually Employed (WAE) work schedule.

To Apply

Interested candidates for this position must submit the following for consideration of the application:

- 1. Universal Application for Employment as a Locally Employed Staff or Family Member (DS-174); **or**
- 2. A current resume or curriculum vitae **In English** that provides the <u>same</u> information found on the UAE (**see Appendix B**). We will not/not accept any applications that are not submitted in English; or
- 3. A combination of both; i.e. Sections 1 -24 of the UAE along with a listing of the applicant's work experience attached as a separate sheet; **plus**
- 4. Candidates who claim U.S. Veterans preference must provide a copy of their Form DD-214 with their application. Candidates who claim conditional US Veterans preference must submit documentation confirming eligibility for a conditional preference in hiring with their application.

5. Any other documentation (e.g., essays, certificates, awards) that addresses the qualification requirements of the position as listed above.

Submit Application To

Email: hr-recife@state.gov with vacancy title Fraud Investigator

Point of Contact

Human Resources Office – Patricia Corrêa or Vanessa Vieira

Address: Rua Gonçalves Maia, nº 163, Boa Vista. CEP: 50070-060, Recife-PE.

Telephone: (81) 3416-3061 - Fax: (81) 3231-1906

Closing Date for this Position: Wednesday, September 27, 2012

The US Mission in Brazil provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation. The Department of State also strives to achieve equal employment opportunity in all personnel operations through continuing diversity enhancement programs.

The EEO complaint procedure is not available to individuals who believe they have been denied equal opportunity based upon marital status or political affiliation. Individuals with such complaints should avail themselves of the appropriate grievance procedures, remedies for prohibited personnel practices, and/or courts for relief.

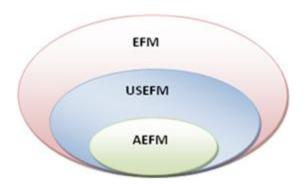
Drafted: P. Corrêa – HR

Cleared: L. Hayden and M. Keniston - CONS

Approved: U. Pitts - PO

Appendix A

Definitions



This diagram demonstrates how an Appointment Eligible Family Member (AEFM) is also a US-citizen Eligible Family Member (USEFM) as well as an Eligible Family Member (EFM).

- 1. **Eligible Family Member (EFM):** An individual related to a US Government employee in one of the following ways:
 - Spouse or same-sex domestic partner (as defined in 3 FAM 1610);
 - Child, who is unmarried and under 21 years of age or, regardless of age, is incapable of self-support. The term shall include, in addition to natural offspring, stepchildren and adopted children and those under legal guardianship of the employee or the spouse when such children are expected to be under such legal guardianship until they reach 21 years of age and when dependent upon and normally residing with the guardian;
 - Parent (including stepparents and legally adoptive parents) of the employee or of the spouse, when such parent is at least 51 percent dependent on the employee for support;
 - Sister or brother (including stepsisters and stepbrothers, or adoptive sisters or brothers) of the employee, or of the spouse, when such sibling is at least 51 percent dependent on the employee for support, unmarried, and under 21 years of age, or regardless of age, incapable of self-support.
- 2. <u>US Citizen Eligible Family Member (USEFM):</u> For purposes of receiving a preference in hiring for a qualified position, an EFM who meets the following criteria:
 - US Citizen; and,
 - EFM (see above) at least 18 years old; and,
 - Listed on the travel orders of a direct-hire Foreign, Civil, or uniformed service member assigned to or stationed abroad with a USG agency that is under COM authority, or at an office of the American Institute in Taiwan; and either:
 - 1. Resides at the sponsoring employee's or uniformed service member's post of assignment abroad or at an office of the American Institute in Taiwan; or
 - 2. Resides at an Involuntary Separate Maintenance Allowance (ISMA) location authorized under 3 FAM 3232.2.

- 3. **Appointment Eligible Family Member (AEFM):** EFM (see above) eligible for a Family Member Appointment for purposes of Mission employment:
 - Is a U.S. citizen; and
 - Spouse or same-sex domestic partner (as defined in <u>3 FAM 1610</u>) or a child of the sponsoring employee who is unmarried and at least 18 years old; and
 - Is listed on the travel orders or approved Form OF-126, Foreign Service Residence and Dependency Report, of a sponsoring employee, i.e., a direct-hire Foreign Service, Civil Service, or uniformed service member who is permanently assigned to or stationed abroad at a U.S. mission, or at an office of the American Institute in Taiwan (AIT), and who is under chief of mission authority; and
 - *Is* residing at the sponsoring employee's post of assignment abroad or, as appropriate, office of the American Institute in Taiwan.
 - Does not receive a Foreign Service or Civil Service annuity
- 4. <u>Member of Household (MOH):</u> An individual who accompanies a direct-hire Foreign, Civil, or uniformed service member permanently assigned or stationed at a U.S. Foreign Service post or establishment abroad, or at an office of the American Institute in Taiwan. An MOH is:
 - Not an EFM; and,
 - Not on the travel orders of the sponsoring employee; and,
 - Has been officially declared by the sponsoring USG employee to the COM as part of his/her household.

A MOH is under COM authority and may include a parent, unmarried partner, other relative or adult child who falls outside the Department's current legal and statutory definition of family member. A MOH does not have to be a US Citizen.

- 5. **Not Ordinarily Resident (NOR)** An individual who:
 - Is not a citizen of the host country; and,
 - Does not ordinarily reside (OR, see below) in the host country; and,
 - Is not subject to host country employment and tax laws; and,
 - Has a US Social Security Number (SSN).

NOR employees are compensated under a GS or FS salary schedule, not under the LCP.

- 6. **Ordinarily Resident (OR)** A Foreign National or US citizen who:
 - Is locally resident; and,
 - Has legal, permanent resident status within the host country; and,
 - Is subject to host country employment and tax laws.

EFMs without US Social Security Numbers are also OR. All OR employees, including US citizens, are compensated in accordance with the Local Compensation Plan (LCP).

Appendix B

If an applicant is submitting a resume or curriculum vitae, s/he must provide the following information equal to what is found on the UAE.

Failure to do so will result in an incomplete application

- A. Position Title
- B. Position Grade
- C. Vacancy Announcement Number (if known)
- D. Dates Available for Work
- E. First, Middle, & Last Names as well as any other names used
- F. Date and Place of Birth
- G. Current Address, Day, Evening, and Cell phone numbers
- H. U.S. Citizenship Status (Yes or No) & status of permanent U.S. Resident (Yes or No; if yes, provide number)
- I. U.S. Social Security Number and/or Identification Number
- J. Eligibility to work in the country (Yes or No)
- K. Special Accommodations the Mission needs to provide
- L. If applying for position that includes driving a U.S. Government vehicle, Driver's License Class / Type
- M. Days available to work
- N. List any relatives or members of your household that work for the U.S. Government (include their Name, Relationship, & Agency, Position, Location)
- O. U.S. Eligible Family Member and Veterans Hiring Preference
- P. Education
- Q. License, Skills, Training, Membership, & Recognition
- R. Language Skills
- S. Work Experience
- T. References